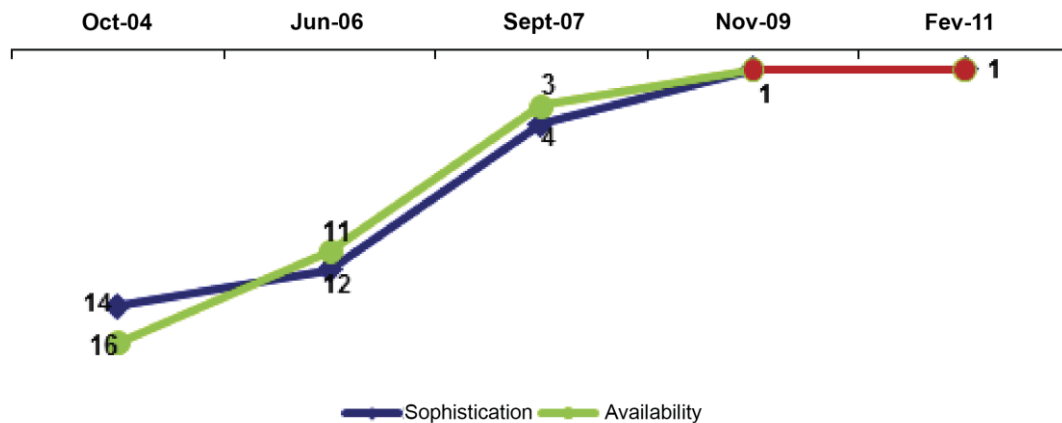


HEADLINES

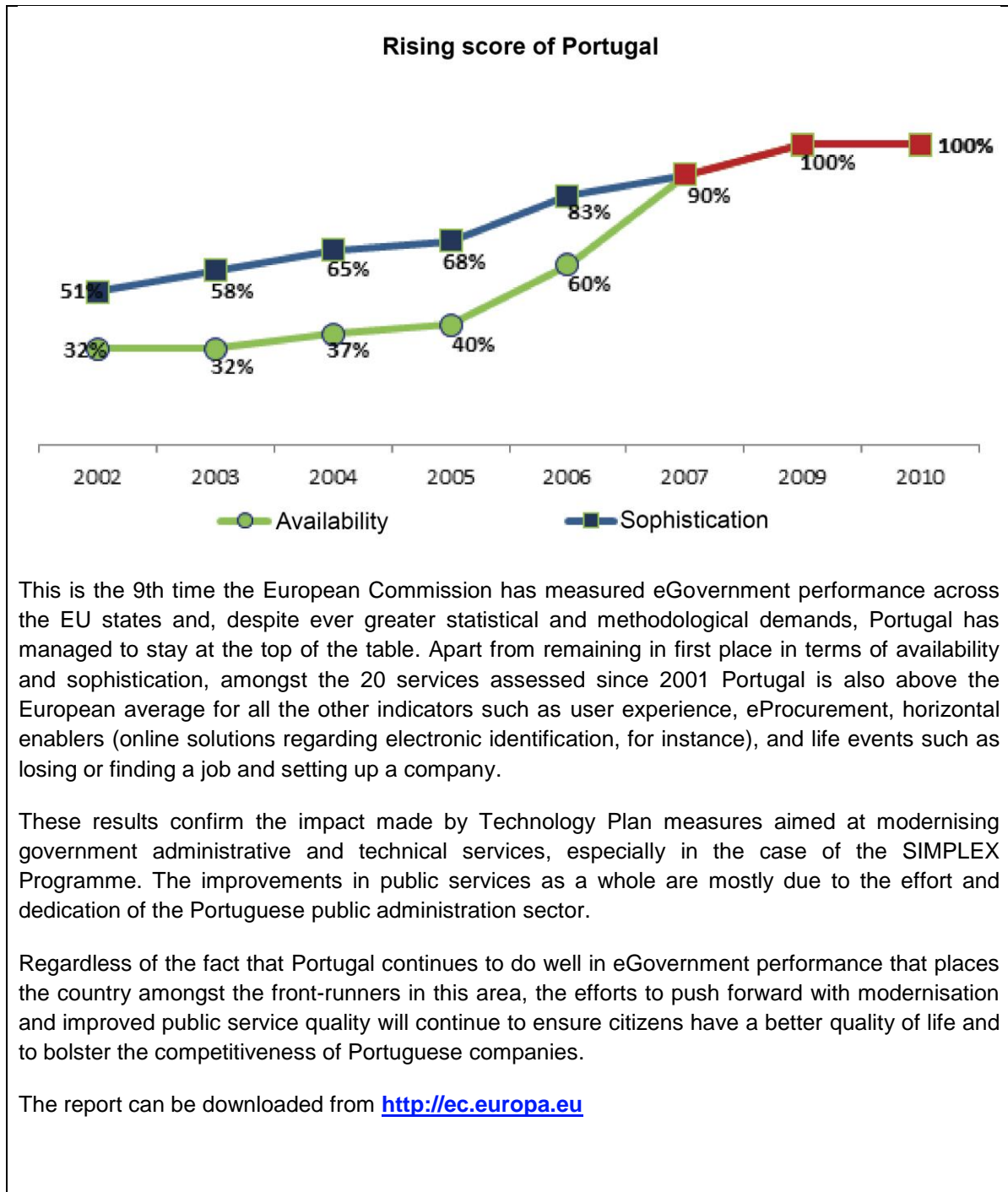
Portugal leads the European Union in public online service sophistication and availability

Portugal ranks first in the European tables for the sophistication and availability of its online public services, according to the **eGov benchmark 2010** report published by the European Commission on 21 February. According to the edition published back in October 2004, Portugal then held 16th place in terms of availability and 14th in sophistication. Over the past six years Portugal has climbed from a lower than average position to take the lead in regard to online public services and is seen in Europe as a benchmark for eGovernment. The European Commission highlighted Portugal as an example of best practice for its “Citizen’s Card”, “Company Online”, “Tax Declarations Online” and “Social Security Online” services.

Relative position of Portugal in the online Public Services ranking



Portugal received the maximum score (100%) for the availability and sophistication of its public services to citizens and companies, the EU27 averages for these two factors being 82% and 90% respectively. Before launching the Technological Plan in 2005, Portugal attained only 40% for availability and 68% for sophistication.



NEWS RANKINGS REPORTS

Renewables - Quick glance statistics - December 2010
Directorate General for Energy and Geology (DGEG)
16 March 2011
<http://www.dgges.pt>

52% of the electricity consumed in Portugal in 2010 came from renewable sources

According to statistical information published by the DGEG, the total installed renewable energy capacity in the country reached 9,490 MW at the end of December 2010. The increase, compared with November, was due to wind power and biogas facilities coming on line.

According to the report, total electricity production from RES grew 52.2% in 2010 compared to

2009. This growth was mainly a result of increased hydro power output, which was 84% up on the previous year.

Wind power output increased 21% between 2009 and 2010. As with hydro production, wind output rose sharply in the 1st half of the year (+49%), while in the 2nd half output is roughly equal to the same period, 12 months earlier.

The initial target of 4,000 MW of installed wind power was very nearly attained in late 2010.

More than half (52%) of all the electricity consumed in Portugal in 2010 came from renewable energy sources. In terms of the "renewables" directive, the amended figure is around 50.1%.

Migrant Integration Policy Index (Mipex)
The British Council and the Migration Policy Group.
28 February 2011
<http://www.mipex.eu/>

Portugal remains in 2nd place in migrant integration with improvements across the board

According to a major international comparative study evaluating immigrant integration policies – the Migrant Integration Policy Index – released on 28 February in Brussels, Portugal is the 2nd best country at integrating immigrants.

Portugal not only holds on to second place in this report, it sees its score improve considerably, very close behind Sweden, and is at the top of the table when it comes to showing the most progress since the last evaluation. Portugal's best ratings are its first places in access to nationality (Portuguese Nationality Law is considered the best in the developed world) and family reunification policies (following the Law on Foreigners, 2007), and the country was well placed regarding indicators such as labour market integration and access to education.

This report assesses immigration policies from 31 countries across North America and Europe.

Travel and Tourism Index
World Economic Forum
7 March 2011
<http://www.weforum.org>

Portugal climbs 4 places in the Tourism ranking table between 2007 and 2010

According to the Travel and Tourism Index (TTI) 2011, published on 7 March by the World Economic Forum, Portugal came 18th out of 139 countries. The list is headed by Switzerland, followed by Germany, France, Austria and Sweden. Within the EU27, Portugal holds 11th place, placing it ahead of countries like Ireland, Belgium, Italy and Greece.

The TTI is designed to measure the factors and policies that make the travel and tourism sector attractive in different countries and consists of three sub-indexes: Regulatory Framework; Business Environment and Infrastructure; and Human, Cultural and Natural Resources, where Portugal is in 19th, 24th and 17th position, respectively.

This is the third consecutive year that Portugal has been in the top 20 of the most competitive destinations in the world to attract Tourism and Travel investment. Compared with 2007, when the first edition of this report was launched, Portugal has risen four places, even though there were 15 fewer countries analyzed in the 2007 study than in this edition. Within the EU27, Portugal rose 2 places between 2007 and 2010.

Out of the 75 indicators, covering 14 main T&T competitiveness factors across the 139 countries that were surveyed, Portugal is well placed in several, including: ratification of environmental treaties (1st place), access to basic sanitation (1st place), the presence of the larger car rental firms (1st place), ATMs accepting credit cards (3rd place), quality of roadways (8th), mobile phone subscribers (11th); monthly and quarterly provision of T&T data (12th), simplicity in starting up a company (13th); citizens' attitudes to foreigner visitors (13th) secondary education enrolment fees (14th) and primary education fees (16th), number of international fairs and exhibitions (15th).

Internet Access Service – 4th quarter 2010

ANACOM

24 February 2010

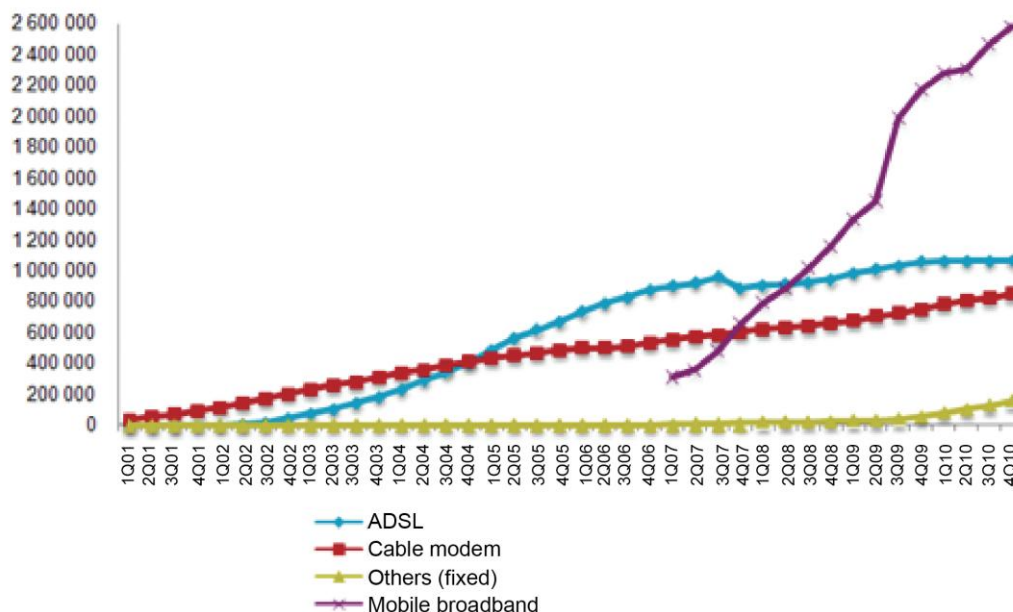
<http://www.anacom.pt>

Four-fold increase in the number of fibre optic Internet customers in a single year

According to the latest figures published by ANACOM on Internet service access, at the end of the fourth quarter of 2010 there were over two and a half million users in Portugal who actually logged on to mobile broadband Internet, and about 2.1 million customers with access to fixed internet, 2.075 million with broadband.

Most fixed Internet access customers in fact use broadband (the customers of these services represent about 98.6 percent of all Internet access customers). The main technology for broadband Internet access is still ADSL, which corners 51.5% of all fixed broadband access.

Broadband customers



Unit: No. of customers

Source: ICP-ANACOM

ANACOM's figures also reveal that there is more broadband internet access using mobile technology than via fixed land lines.

	4Q09	1Q10	2Q10	3Q10	4Q10
1. Number of fixed broadband Internet access customers per 100 inhabitants	17.6	18.2	18.6	19.0	19.5
1.1 Number of ADSL customers per 100 inhabitants	10.0	10.0	10.0	10.0	10.1
1.2 Number of cable modem customers per 100 inhabitants	7.1	7.4	7.6	7.8	8.0
1.3 Number of other access customers per 100 inhabitants	0.5	0.8	1.0	1.2	1.4
2. Number of actual mobile broadband Internet access customers per 100 inhabitants.⁵	20.4	21.4	21.7	23.2	24.2
2.1 Number of (mobile) broadband customers with active cards/modems per 100 inhabitants.⁶		12.1	11.9	12.1	12.1

Unit: No. of customers

Source: ICP-ANACOM

As regards fibre optics (FTTH/FTTB), at the end of the last quarter of 2010, there were some 130,000 Internet access customers using the technology, 96% of whom were logging on from home. This figure has increased more than four-fold from just a year ago, when there were just 30 thousand customers for this service.

BULLETINS

“Zero Rate for Innovation” boosts SME growth and competitiveness

On 10 March, the Council of Ministers approved a Decree-Law setting up the Zero Rate for Innovation, with the aim of reducing bureaucratic expenses for innovative SMEs or businesses run by young entrepreneurs who invest in R&D as part of the Simplex Framework or the Competitiveness and Employment Initiative. [\[More\]](#)

Citizen’s card used for more online services

The Citizen’s Card can now be used as proof of identity in three more online public services. The new services offering this possibility are ‘ADSE Directa (for government employee health care), Government Social Services and ‘Porta 65 Jovem’ (for young people’s rental accommodation). Previously, authentication on these websites required the same tax number and password used for accessing the Finance Ministry website.

Setting up limited companies becomes easier

The Portuguese Official Journal published Decree-Law 33/2011 on 7 March simplifying the procedures for setting up limited and sole-trader limited companies where the initial share capital could be freely established by the partners. [\[More\]](#)

Majority of government departments with broadband connections

All government bodies now have an Internet connection. This is one of the conclusions of a report regarding the use of ICT by the government sector in 2010. [This survey](#), which was conducted by the Agency for the Knowledge Society (UMIC), states that 84% of government departments have broadband connections of 2 MB/s or over. These figures are 2.3 times higher than those seen in 2005. [\[More\]](#)

“Sixty-minute Association” opens at 21 more contact points

The Portuguese Official Journal has published Order 89/2011 setting up a further 21 locations throughout 2011, where people can set up any kind of association within an hour. This service is currently available at 152 assistance points throughout mainland Portugal and the Azores. Between 31 October 2007 and the end of February 2010, a total of 3591 associations were set up under this simplified process. By the end of 2011, the “Sixty-minute Association” network should have 173 reception desks. [\[More\]](#)

Portugal opens first Nanomanufacturing Lab

The first nanomanufacturing laboratory in Portugal was opened on 28 February by the President of Portugal at the Science and Technology campus at Lisbon’s “Universidade Nova” in Almada. [\[More\]](#)

Sacavém’s FabLab is the first digital prototyping laboratory in Portugal

Portugal’s first digital prototyping laboratory, or FabLab (Fabrication Laboratory), was opened on 24 February in Santarém. The lab has the support of the country’s electricity company (EDP) and welcomes universities, SMEs and the public in general. [\[More\]](#)

CGD announces the European Venture Club

The state-owned Caixa Geral de Depósitos bank, together with other bodies, has announced the launch of a European Venture Club at an event attended by the Secretary of State for Energy and Innovation, Carlos Zorrinho, in Lisbon. [\[More\]](#)

Next Generation Networks stretch out into the countryside and cover the entire country

Prime Minister José Sócrates oversaw the work carried out to connect up the Penacova primary school to the Next Generation Communications Network, as a first step in expanding these networks to rural parts of the country. [\[More\]](#)

Safer Internet Day

UMIC – the Agency for the Knowledge Society – carried out a series of activities on 8 February to celebrate European Safer Internet Day and make Portuguese people more aware of the need to be careful when using the Internet and to inform the different age groups of the benefits of using the Web. [\[More\]](#)

European Commission launches public survey into eGovernment

Since the 8th Framework Programme (FP8) will focus on research into and the application of Information and Communication Technologies (ICT) in the development of eGovernment services, the European Commission is conducting a public survey. [\[More\]](#)

Technical data:

Newsletter edited by:

Rede de Coordenação Nacional da Estratégia de Lisboa e do Plano Tecnológico

Technology Plan official site – <http://www.planotecnologico.pt>

ENE2020 Official Site – <http://www.renewable.pt>

Video channel (Technology Plan) – <http://videos.sapo.pt/planotecnologico>

Video Channel Energy – Inspiring ideas – <http://videos.sapo.pt/new-pt>

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